



Working at the Speed of Trust—For Associates

Program Timeline	Core Competencies	Participants will be able to:
1 hour	Self Trust	<ul style="list-style-type: none"> • Act with integrity. • Identify the costs of low trust. • Set a positive example. • Take responsibility.
2 ½ hours	Relationship Trust	<ul style="list-style-type: none"> • Develop trust. • Keep commitments. • Restore trust. • Empower others. • Achieve results through others. • Solve problems creatively. • Resolve conflicts and disagreements. • Improve business relationships.
1 hour	Organizational Trust	<ul style="list-style-type: none"> • Positively influence results. • Help improve team processes. • Identify ways to increase organizational trust.
45 minutes	Market Trust	<ul style="list-style-type: none"> • Help inspire customer loyalty. • Enhance organizational reputation.
30 minutes	Societal Trust	<ul style="list-style-type: none"> • Give back to the community. • Contribute to society.

100% Satisfaction Guaranteed

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